

# Meridian Transportation Services

## Emergency Transportation

Meridian covers ambulance services in emergency situations without a prior authorization. Call 911 in case of an emergency.

## Routine Transportation (Non-Emergency)

Meridian members have options for transportation to and from:

- The doctor
- Behavioral health visits
- Pharmacies
- DME vendors
- Family Case Management
- Women, Infants and Children (WIC) offices

## Gas Reimbursement

Meridian also offers gas reimbursement if you are able to drive yourself or if you get a ride to and from any qualifying appointments. You must call 866-796-1165 before your appointment to get this benefit.

Call 866-796-1165 at least three days before your appointment to talk about your transportation options, schedule a ride, or start the process for gas reimbursement. Have the following ready when you call:

- Your name, Medicaid ID number and date of birth
- The address and phone number where you will be picked up
- The address and phone number where you are going
- Your appointment date and time
- The name of your provider

Please call 866-796-1165 if you need to cancel your ride. You should cancel as soon as you know you don't need a ride. You may also call to learn more about your transportation options. Call Member Services or your Care Coordinator if you have questions about transportation.

## Behavioral Health

Behavioral health (BH) is a type of health care that offers emotional support, guidance and counseling options. Meridian covers inpatient hospital psychiatric services and outpatient partial hospitalization program (PHP) services.