



CENTRAL
COUNTIES
HEALTH
CENTERS

**Central
Counties
Health Centers**

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For more
Information go
to:

www.centralcounties.org

**Enroll on our
Patient Portal In
your next visit to
the clinic.**

Our Approach to Your Wellness and Care

What is a Patient-Centered Medical Home (PCMH)?

The Patient Centered Medical Home is an improved way for providing primary care services. The goal is better care for you, the patient. It builds on the personal relationship that you already have with your trusted provider and includes the following:

- ✓ A Team Approach - An expanded team of people is focused on your individual health care needs and your preferences about how that care is delivered. Physicians, Nurse Practitioners, Clinical Care Assistants, Care Managers, Patient Navigators, Diabetic Educator, Behavioral Health Professionals, Dentists, Dental Hygienist and others work together to ensure that you get the right care at the right time.
- ✓ Improved Access - Same and next day appointments, some extended evening hours and Saturday office hours, after-hours phone access, and communication with your provider or care team member, makes it easier for you to get services .
- ✓ Electronic Health Record - Technology gives you and your team reminders about needed care and helps monitor changes in your health over time. Please use our Patient Portal, it allows you access to your Medical information at the time you need it.
- ✓ Network of Support Services - Extensive educational resources available to you, such as education according to your medical diagnosis, medications, immunizations, updated community resources and self - management support tools to assist you in setting and achieving your health goals.
- ✓ Coordination of Care - Your provider will work closely with trusted specialists and hospitals to coordinate your care for a better outcome.
- ✓ Continuous Improvement - Your provider and their team will enlist ongoing quality improvement strategies to enhance the evidenced- based care and experience provided to you and your family.

**Central Counties Health Centers is a recognized Patient Centered
Medical Home since 2013 by NCQA**